How to - Register or Delete a Mobile device via a Web Browser

Document Type: (How To) Register or Delete a Mobile device via a Web Browser
The WITS-WIFI-MOBILE Wireless Network is designed for tablet, phablets and smartphone devices. Before you can proceed with the configuration guide below to register your devices; you will need the following information:

- **Username** – This is your Student or Staff Number at the University.
- **Password** – This is the same password you use to access University resources e.g. Internet, Email, etc.
- **Wireless network card address (MAC address) of your tablet, phablet or smartphone device**
  - **Android**: To find the WiFi MAC Address on an Android device, go to **Settings**, go to **More**, followed by **About device** and then click on **Status**.
  - **iOS**: To find the WiFi MAC address on an iOS device, go to **Settings**, followed by **General** and then select **About**.

**To register a new mobile device**

**Step 1**
Log into the Ignition Guest Manager by going to:

http://mobileselfservice.wits.ac.za:8080/GuestManager/provisioner/

**Step 2**
Enter your staff or student credentials and then click on the **Login** button as displayed in screenshot below. Make sure to only use lowercase letters in the User Name.

- **Staff** - Use your staff number and enter your Wits Active Directory / Email password.
- **Students** - Use your student number and your Wits Active Directory / Email password.
Step 3
Once logged in, to add a new device go to **New**.

Step 4
In the **MAC Address** textbox, enter the WiFi MAC address of the mobile device. In the **Comments** textbox, enter the make and model of the device. Once done, click on **Submit** as per screenshot below.

Thereafter, you will be taken to the following screen, confirming that the device application was successful.
You will now be able to connect and use the wits-wifi-mobile network on the newly registered device.

To delete any mobile devices you have added

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Step 2
Enter your staff or student credentials and then click on the Login button as displayed in screenshot below. Make sure to only use lowercase letters in the User Name.

Staff - Use your staff number and enter your Wits Active Directory / Email password.
Students - Use your student number and your Wits Active Directory / Email password.
Step 3
Once logged into the **Ignition Guest Manager**, go to **View.**
Step 4
From this screen you will be able to see all the devices that you have added.

Step 5
To delete a device, tick the check box next to the device and click on the Delete button.
Step 6
At the next window, confirm the action by clicking on **OK**.

The device has now been deleted.

If you have any difficulties adding or deleting devices from the Mobile Self Service system, please contact the CNS Information Technology Service Desk for assistance on ext. 71717 or email ithelp@wits.ac.za